

## Director of Technology Development

Crowe Paradis & Albren, the fastest growing Social Security and Medicare benefit advocacy firm in the United States, is looking to hire an experienced manager with strong technical aptitude to lead the technology initiative within our organization.

As the Director of Technology Development, you will have the opportunity to use your management oversight skills to make significant decisions regarding technology that will impact the entire organization. This highly visible role is essential to the future of our company as we continue to experience rapid growth (30+% per year for 5 straight years). This unique opportunity is ideal for the professional who is ready to expand their horizons and get the chance to lead our technology planning for the future as we grow from \$25mm to \$100mm and beyond, manage our first venture into custom software deployment, lead implementation of a robust new platform for our F500 clients and tackle operational efficiencies in a LEAN environment.

Located in Wakefield, MA, this role has management responsibilities and little travel.

### Responsibilities

- Lead the technology initiative to transfer the company to an entirely paperless environment
- Oversee the development team, providing the guidance and direction needed to stay on task
- Monitor development team member utilization, adjusting as necessary to keep on schedule
- Identify roadblocks to efficiency within the technology department and work with team to resolve them
- Manage the help desk team, providing guidance on prioritizing and identifying service request trends
- Foster an environment of proactive testing and contingency planning
- Oversee our ERP implementation and on-going technology training
- Lead the implementation process for our first customers as they adopt our proprietary software solution

### Requirements

- 10+ years in a technology role with at least 4 years in a management capacity
- Background in coding or QA, with additional experience in a .NET environment
- Strong management oversight experience, with the attitude and ability to motivate others to be solutions driven
- Proven leadership of a Development Team
- Prior experience successfully overseeing a help desk environment will be helpful
- Competency to identify priorities and act upon them in a high functioning, rapid growth environment
- Understanding of SQL and Database Architecture
- Prior experience managing internal and external technology implementations

To be considered, please send your resume, as well as compensation history, in a MS Word or PDF format to our recruiting team at [careers@croweparadis.com](mailto:careers@croweparadis.com) with the position title in the subject line. Qualified candidates will be responded to as quickly as possible.

**No phone calls please.**

Please note: Applicants for employment in the U.S. must possess work authorization that does not require sponsorship for a visa now or in the future